

Verify Chrome is Installed

Windows V7

Click the start button in lower left-hand corner and in search type "Chrome." You should see "Google Chrome" show up:

Programs (1)		
🧔 Google Chrome		
♀ See more results		
chrome	×	Shut down
	Q	

If it does not bring it up, reboot your computer and try again. If you still do not see "Google Chrome" in the search, please put in an Incident Support ticket.



Window V8 Click the Windows Button in the lower left-hand corner:



Search	
Everywhere 🗸	
chrome	م
Google Chrome	

Start typing "chrome" in the search; it should bring it up as"Google Chrome."

If it does not bring it up, reboot your computer and try again. If you still do not see "Google Chrome" in the search, please put in an Incident Support ticket.

Windows 10

Left click on the windows/start icon in lower left-hand corner; the cursor is automatically in the search box. Type "Chrome."

If it does not bring it up, reboot your computer and try again. If you still do not see "Google Chrome" in the search, please put in an Incident Support ticket.