## How to Restart Your Phone

You may occasionally need to restart your phone for configuration changes to your phone or network settings to take effect. You may also need to restart your phone if you have been asked to do so by your System Administrator or should you experience any unexpected behavior.

Please follow the steps as outlined below:



1) On the back of your phone find the Ethernet cable connected into the network port (as shown in picture on left)

2) Unplug and wait for 15-30 seconds for the phone to power down completely

3) Reconnect the Ethernet cable.

Note: Your computer may be disconnected from the network and your phone is out of service temporarily during the restart and downloading process.

As always, if you need to make a change or report a phone problem, please use the following links:

- If you have something that isn't working, submit an NDOT Phone Repair Incident Request

- If you don't have something but want it, or need to make a change submit a NDOT Phone Service Request